

PRODUCT SUPPORT INFORMATION

VXIbus CHASSIS



- Enhancements to standard warranty
- Extended warranty period of 1, 2 or 3 years
- Flexible maintenance contracts
- Exchange option for 1, 2 or 3 years

"A flexible approach to match your priorities and meet your expectations"

Maintenance Contracts

Flexible maintenance contracts can be arranged at any period during the lifetime of the product.

Extended Warranty

Additional one, two or three year extended warranty packages are available at the time of purchase.

Flexibility

A tailored support package can be devised for your Particular requirements

Exchange Option

Convert standard 3 year return to Racal warranty to 1 year advance exchange warranty.lar requirements.



PRODUCT SUPPORT SERVICE CODE INFORMATION

Code	Description	Detail
E1	One year extended warranty	One year extended warranty If purchased in advance.
E2	Two year extended warranty	As E1 – Two year period.
E3	Three year extended warranty	As E1 – Three year period.
Ex1	1 Year Advance Exchange Program	Convert standard 3 year return to Racal warranty to 1 year advance
Ex2	2 Year Advance Exchange Program	As Ex1—Two year period.
Ex3	3 Year Advance Exchange Program	As Ex1—Three year period.

RACAL INSTRUMENTS



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The Racal policy is one of continuous improvement and consequently the services may vary in detail from the description in this publication. Standard Racal terms and conditions apply.